

## Product Support Cost-effective Logistic Support



Raytheon Australia has significant experience in providing complete logistic solutions and currently provides product support to a broad range of Defence and commercial customers.

### Benefits

- Cost effective logistics solutions with reduced through life support costs.
- Reduced turn-around and lead times.
- Customisation to unique support requirements for every product.
- Unique, flexible and tailored product support systems.
- Full visibility into the maintenance pipeline including web-based status reporting.
- Supply chain optimisation to meet operational availability requirements of assets.
- Comprehensive product support solutions aligned with customers' requirements.

### Capability

Raytheon's services include management of repair and overhaul programs, technical assistance and supply of replacement components.

The high cost of equipment ownership drives the need for cost effective, innovative and timely solutions.

Raytheon Australia can provide a wide range of logistic solutions at any time through the life cycle of a product. Raytheon Australia works closely with Australia's Defence Force and is involved in all aspects of support for Raytheon products and other systems.

### Established Success

Raytheon Australia has significant experience in providing product support to the Australian Defence Force.

### Navy Support

The high technology embedded in Royal Australian Navy assets demands specialist support. Raytheon Australia strives to produce product support efficiencies across the board, particularly in the areas of turn-around-time and cost.

Navy product support includes:

- Phalanx Close-In Weapon System;
- Continuous Wave Illuminator;
- SPS-49 Radar;
- Transponders;
- SQS-56 Sonar; and
- AAQ-27 FLIR.

### Army Support

Raytheon Australia assists the Australian Army to deliver critical capabilities and to achieve desired operational objectives. Army product support includes:

- Thermal Weapon Sights;
- DIM 36/M36 Sight;
- AN/PSC-5 and MBMMR Communication Systems; and
- AN/TPQ-36 radars.

### Air Force Support

Working with Raytheon's international partners, Raytheon Australia is providing innovative solutions in managing complex aircraft systems. Royal Australian Air Force product support includes:

- APG-73 Radars;
- IFF Transponders;
- AN/AAS-38 FLIR;
- ARC-164, ARC-187; and
- ARC-222 Communication Systems.

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**Raytheon Australia**  
*Customer Success Is Our Mission*